



## Battery Replacement On Demand

### Giving you the power to proceed

Batteries that can't hold their charge or fail can easily slow down an entire team's workflow. But they're not easy to replace, as many business laptops have sealed batteries.

With Toshiba's Battery Replacement On Demand Service, you never need to worry about high battery costs or finding a repair solution. When you have a defective battery and there is no warranty that applies, Toshiba will cover the repair and labour from authorised engineers who use original service parts. Simply purchase this On Demand Service when you need it to keep your business functioning.

#### Service Specifications

Service Description	This Battery Replacement On Demand is a one-time battery replacement service only. After a phone based troubleshooting you will receive detailed information about the available delivery method and your battery will be exchanged by a qualified Toshiba engineer. <sup>1</sup>
Service Offer	Battery Replacement On Demand (BRS100EU-V)
Purchase Period	Can be purchased within five years after procurement of your Toshiba product and is valid for 90 days after purchase.
Compatibility	Compatible with Toshiba Satellite Pro, Tecra and Portégé Laptops.
Country Coverage	Can be purchased in Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Israel, Italy, Latvia, Lithuania, Luxembourg, Macedonia, Malta, Netherlands, Norway, Poland, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom and is only available in the country where it was purchased.
Activation	To activate your service, it must be registered online at <a href="http://toshiba.eu/registration">toshiba.eu/registration</a> .
Obtain Service	Visit <a href="http://toshiba.eu/asp-locator">toshiba.eu/asp-locator</a> and find the most recent contacts of the Toshiba Support Centre or your local Authorised Service Provider. The Toshiba Support Centre is open from Monday to Friday between 9 a.m. and 5 p.m. local time, excluding public holidays.
More information	<a href="http://toshiba.eu/services/on-demand">toshiba.eu/services/on-demand</a>

#### Other Toshiba services



##### Warranty Extension

Get long-term protection for your investment with an international warranty extension. You can purchase up to four years of additional coverage for Toshiba products, giving you coverage for both parts and repairs, and possibly pick-up and return.



##### Asset Recovery Service

From time to time it is necessary to discard your old electronic equipment and upgrade to more advanced devices. With our Asset Recovery Service you can trust in an eco-friendly disposal and a secure deletion of your data<sup>2</sup>.

<sup>1</sup> For further information, please look at [toshiba.eu/services](http://toshiba.eu/services) and the terms & conditions.

<sup>2</sup> This service is offered in partnership with TES-AMM Dataserv which is regulated by the Financial Conduct Authority (FCA), FCA Register Number 300172. For details about limitations or exclusions please refer to the terms & conditions which can be found at [toshiba.eu/services/asset-management](http://toshiba.eu/services/asset-management).